UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS

International General Certificate of Secondary Education

MARK SCHEME for the May/June 2009 question paper

for the guidance of teachers

0417 INFORMATION AND COMMUNICATION TECHNOLOGY

0417/02   Paper 2 (Practical Test A), maximum raw mark 100

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes must be read in conjunction with the question papers and the report on the examination.

*   CIE will not enter into discussions or correspondence in connection with these mark schemes.

CIE is publishing the mark schemes for the May/June 2009 question papers for most IGCSE, GCE Advanced Level and Advanced Subsidiary Level syllabuses and some Ordinary Level syllabuses.
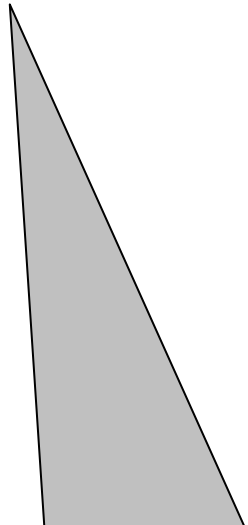
UNIVERSITY *of* CAMBRIDGE
International Examinations
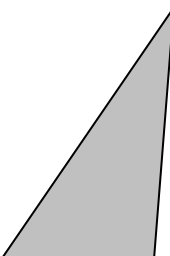
Screenshot	Search web site and file saved or ready to save 1 mark

Very Special Holidays 2009

Sales Report by <Candidate name>

Heading	100% correct	1 mark
Font	Sans serif	1 mark
Size	36 points	1 mark
Alignment	Centre	1 mark
Emphasis	Italic and underlined two words only	1 mark

Sub Heading	100% correct	1 mark
Font	Sans serif	1 mark
Size	18 points	1 mark
Alignment	Right	1 mark

Page size	A4	1 mark
Page orientation	Landscape	1 mark
Columns	Single this page only	1 mark
Header and footer	Do not appear on this page	1 mark
Break	Inserted here	1 mark

This is our first quarter report for the specialist holi[day] ... destinations in the coming months and are actively offer in Europe and now in the Caribbean. In the rep[ort] ... [exce]llent hotels with all the facilities that our guests would date information on the chosen locations, sales and t[...] ... At the moment we have not finalised our contracts. tours. You will see that the new sales staff have performed well and that we have a great season ahead of us. The locations we are using are:
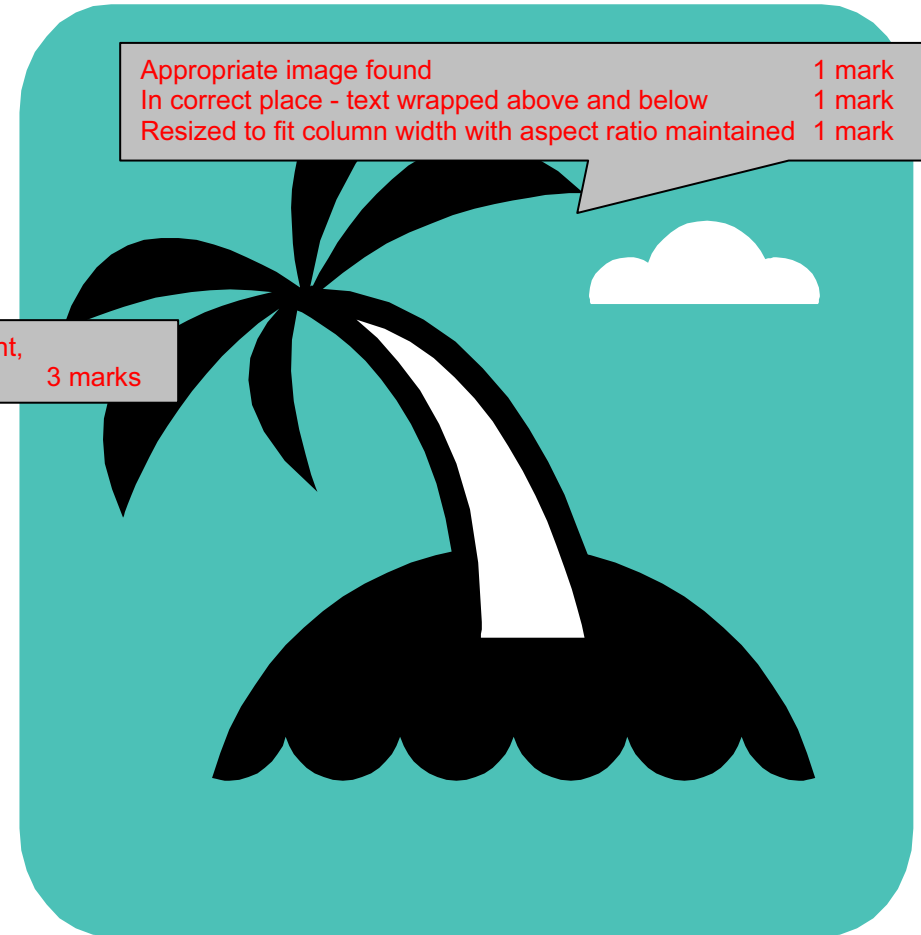
We plan to use this picture of our next mystery destination in our new brochure:

Code	Location	Hotel
JGBEXL	Jersey	Excelsior
ALMGPL	Almeria	Gran Lujo Playa
GCAPRG	Grand Cayman	Paradise Retreat

Our new offering is ... This is such a beauti[ful] ... standards that [we] are sure it will become a very desirable destination for our most discernin[g] ... shed, we look forward to introducing another special holiday location in the comin[g] [y]ear.

The Jersey hotel and golf complex is a well establish[ed] [fav]ourite and uses the beautifully situated Excelsior hotel on St Brel[ade] ... Its fine views and excellent golf faci[lities] ... [ret]urn year after year. Almeria is a[...] cooler months at the end of the year or in the New Year, but attracts bookings all year round.

Annotations:

Header
Name left — 1 mark
Centre number centred — 1 mark
Candidate number right — 1 mark
all to align +/- 5mm

Appropriate image found — 1 mark
In correct place - text wrapped above and below — 1 mark
Resized to fit column width with aspect ratio maintained — 1 mark

Table text — Entered 100% accurately and formatted to match font, alignment and size of body text – no text wrap — 3 marks

Text moved here — 1 mark

Spellings both corrected — 1 mark
Dewstination and fisrt (next page)

Footer
Page number on left in footer aligned to left margin +/- 5mm — 1 mark

Page margins — All 2 cm — 1 mark
Columns — 2 columns with 2cm space — 1 mark

Cand name   Centre no   cand no

This report det...

London offices which...

- Strand
- Oxford Street
- Regent Street

Our new sales staff...

First name	Family name	Office	Start date
Angel	Robles	Strand	26/11/2008
Felipe	Dorland	Regent Street	26/06/2008
Frances	Stirland	Strand	22/07/2008
Joan	Peters	Strand	26/11/2008
Maryam	Elton	Oxford Street	24/11/2008
Phil	Blount	Oxford Street	24/11/2008
Ricard	Dortmund	Strand	27/10/2008
Sara	Trujillo	Regent Street	27/10/2008

Week 37 ... uery

Staff	Sum Of Cost	Count Of Week 37 Sales
AR	£13,726.00	9
FD	£10,162.00	7
FS	£10,764.00	8
JP	£28,678.00	16
LM	£7,369.00	5
ME	£3,990.00	3
PB	£10,887.00	8
RD	£11,898.00	9
ST	£5,787.00	3

The number of sales made by each member of staff is shown as a chart here. We would like to congratulate Joan Peters of the Strand office.

Holiday sales per employee

ST, 3 AR, 9 FD, 7 FS, 8 JP, 16 LM, 5 ME, 3 PB, 8 RD, 9
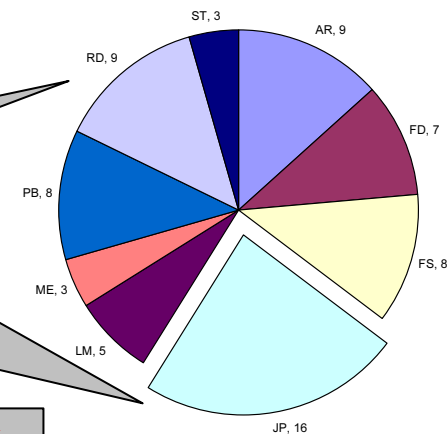
Sales performance figures for each member of staff for the first three

months are available on request. Shown below...

of sales made and the value of the sales for we...

separately the value of mini tours they sold. Th...

is included here:

Correct field names   1 mark
Data types
Date   1 mark
Price – currency 2dp   1 mark
Number integer   1 mark
Tour – yes/no (1 mark only if text)   2 marks

Ignore ID field – or other key fields

Check name and numbers are on printout

Week 37 Sales

Date	Staff	Booking	Price	Number	Income
01/01/2009	AR	ALMGLP	£399.00	7	£2,793.00
01/01/2009	PB	JGBEXC	£195.00	7	£1,365.00
03/01/2009	ST	GCAPRG	£599.00	3	£1,797.00
08/01/2009		JGBEXC	£195.00	3	£585.00
09/01/2009		ALMGPL	£399.00	4	£1,596.00
09/01/2009	J	GCAPRG	£599.00	2	£1,198.00
11/01/2009	L	JGBEXC	£195.00	3	£585.00
12/01/2009	P	BEXC	£195.00	2	£390.00
					£2,394.00
					£1,596.00
					£1,995.00
					£780.00
					£2,793.00
28/01/2009	JP	ALMGPL	£399.00	6	£2,394.00
30/01/2009	LM	ALMGPL	£399.00	6	£2,394.00
31/01/2009	AR	ALMGPL	£399.00	4	£1,596.00
01/02/2009	RD	ALMGLP	£399.00	2	£798.00
01/02/2009	AR	GCAPRG	£599.00	2	£1,198.00
02/02/2009	LM	ALMGPL	£399.00	5	£1,995.00
03/02/2009	FD	ALMGPL	£399.00	5	£1,995.00
07/02/2009	JP	ALMGPL	£399.00	4	£1,596.00
07/02/2009	RD	ALMGLP	£399.00	2	£798.00
09/02/2009	JP	JGBEXC	£195.00	3	£585.00
13/02/2009	AR	ALMGPL	£399.00	4	£1,596.00
13/02/2009	LM	ALMGLP	£399.00	3	£1,197.00
13/02/2009	PB	JGBEXC	£195.00	3	£585.00
15/02/2009	JP	ALMGLP	£399.00	6	£2,394.00
17/02/2009	FS	ALMGPL	£399.00	3	£1,197.00
18/02/2009	RD	JGBEXC	£195.00	2	£390.00
19/02/2009	LM	GCAPRG	£599.00	2	£1,198.00

Heading   100% correct   1 mark
Page   Orientation is portrait   1 mark
Search   Week =37 only (not displayed)   1 mark
Sort   Ascending order of Date   1 mark
Fields   Only these (may be any order)   1 mark
Data and labels   Fully visible for all fields and column headings   1 mark
Fits   1 page wide   1 mark

05 August 2007   *Page 1 of 3*

Name, centre no, candidate no.

Income field is calculated   2 marks
Income field displayed as currency 2dp   1 mark

Candidate details on left foot of each page   2 marks
(1 mark if only at end of report)

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Date	Staff	Booking	Price	Number	Income
22/02/2009	AR	ALMGPL	£399.00	3	£1,197.00
22/02/2009	JP	GCAPRG	£599.00	6	£3,594.00
23/02/2009	RD	JGBEXC	£195.00	6	£1,170.00
24/02/2009	AR	ALMGPL	£399.00	7	£2,793.00
27/02/2009	FD	JGBEXC	£195.00	3	£585.00
28/02/2009	FS	JGBEXC	£195.00	2	£390.00
28/02/2009	PB	ALMGLP	£399.00	7	£2,793.00
02/03/2009	PB	JGBEXC	£195.00	5	£975.00
04/03/2009	FS	ALMGLP	£399.00	3	£1,197.00
05/03/2009	PB	ALMGPL	£399.00	5	£1,995.00
05/03/2009	JP	ALMGLP	£399.00	7	£2,793.00
08/03/2009	JP	ALMGLP	£399.00	5	£1,995.00
09/03/2009	ME	ALMGPL	£399.00	3	£1,197.00
13/03/2009	RD	ALMGLP	£399.00	4	£1,596.00
13/03/2009	FS	ALMGPL	£399.00	3	£1,197.00
14/03/2009	FS	ALMGLP	£399.00	3	£1,197.00
15/03/2009	FS	ALMGPL	£399.00	4	£1,596.00
15/03/2009	PB	ALMGPL	£399.00	4	£1,596.00
15/03/2009	JP	JGBEXC	£195.00	6	£1,170.00
16/03/2009	FS	ALMGLP	£399.00	7	£2,793.00
16/03/2009	AR	JGBEXC	£195.00	4	£780.00
17/03/2009	FD	GCAPRG	£599.00	2	£1,198.00
17/03/2009	JP	ALMGLP	£399.00	4	£1,596.00
18/03/2009	AR	ALMGPL	£399.00	2	£798.00
18/03/2009	RD	ALMGLP	£399.00	7	£2,793.00
19/03/2009	FD	ALMGLP	£399.00	3	£1,197.00
19/03/2009	AR	JGBEXC	£195.00	5	£975.00
21/03/2009	PB	ALMGLP	£399.00	2	£798.00
21/03/2009	FS	ALMGPL	£399.00	3	£1,197.00
22/03/2009	ME	ALMGPL	£399.00	2	£798.00
22/03/2009	ST	ALMGLP	£399.00	3	£1,197.00
24/03/2009	JP	ALMGPL	£399.00	6	£2,394.00

Name, centre no, candidate no.

Date	Staff	Booking	Price	Number	Income
26/03/2009	RD	JGBEXC	£195.00	6	£1,170.00
26/03/2009	ST	ALMGPL	£399.00	7	£2,793.00
28/03/2009	ME	ALMGLP	£399.00	5	£1,995.00
29/03/2009	JP	ALMGPL	£399.00	2	£798.00
29/03/2009	FD	ALMGLP	£399.00	2	£798.00
31/03/2009	JP	ALMGPL	£399.00	6	£2,394.00
			Total Income		£103,261.00

3 new records added   3 marks

Sum of *Income* is calculated and displayed below the *Income* column   2 marks
Total is displayed as currency 2 dp   1 mark
Label *Total Income* added   1 mark

Mini tours booked

Staff	Date	Booking	Number
FD	02/01/2009	ALMGPL	7
JP	03/01/2009	ALMGLP	6
AR	05/01/2009	GCAPRG	6
PB	05/01/2009	ALMGPL	7
AR	06/01/2009	ALMGPL	4
AR	10/01/2009	GCAPRG	6
FD	10/01/2009	ALMGLP	2
FS	10/01/2009	ALMGPL	4
RD	10/01/2009	ALMGPL	2
ST	10/01/2009	JGBEXC	4
PB	11/01/2009	JGBEXC	7
RD	12/01/2009	ALMGLP	2
JP	14/01/2009	JGBEXC	2
LM	16/01/2009	ALMGPL	5
ST	17/01/2009	ALMGLP	5
JP	20/01/2009	ALMGLP	3
ME	23/01/2009	ALMGLP	3
JP	24/01/2009	JGBEXC	7
ST	25/01/2009	ALMGPL	3
RD	26/01/2009	JGBEXC	7
RD	26/01/2009	JGBEXC	2
RD	27/01/2009	GCAPRG	6
ST	27/01/2009	ALMGPL	4
JP	28/01/2009	ALMGLP	3
ST	29/01/2009	ALMGLP	5
FD	31/01/2009	ALMGPL	7

Name, Centre no, candidate no

Heading	100% correct	1 mark
Page	Orientation is portrait	1 mark
Search	Week 35 (not seen)	1 mark
	Between 01/01/2009 and 31/01/2009	1mark
	Tour = Yes	1 mark
Sort	Ascending order of Date then ascending order of staff	2 marks
Fields	Only these four fields with data and labels	
	fully visible for all fields and column headings	1 mark
Candidate details	Bottom right	1 mark

Page 1 of 1

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Printout of the second email prepared and ready to send to the autoresponder

Address	design.h@cie.org.uk	1 mark
CC	VSHsales@cie.org.uk	1 mark
BCC	VSHCEO@cie.org.uk	1 mark
Subject line	Sales report	1 mark
Message text	Here is the Sales report. (and name, etc.)	1 mark
Attachment present	Final document (own candidate's file name)	1 mark

Printout of the second email prepared and ready to send to the autoresponder